## Highlands Water Company Ordinance No. 1 Cross Connection Control and Backflow Prevention Program

## **Quick Sheet**

First Reminder Letter March

Bill Reminders April & May

Final Noncompliant Door Hanger Reminder July

Survey Mailer (if applicable) July

## Testing period is from April 1st to June 30th

If noncompliant by July 10th a 5-day Final Notice will be delivered to the property with termination set for July 15th.

\*NOTE: If compliance date falls on a holiday or weekend it is to be completed on the next business day.

Section 1a, states: "Title 17, Sections 7583 through 7605 of the California Code of Regulations, entitled "Protection of Public Water System at Service Connection," provides rules and regulations governing Cross-Connections."

- This regulation requires Highlands Water Company to uphold and enforce a State mandated Cross Connection Control Program to ensure our customers are provided high quality, safe drinking water.

In summary, any water user with an auxiliary water source (secondary source) is required to install and maintain a Backflow Prevention Device. Said device is to be tested and certified annually within the above listed test period to ensure it is in operating order at all times.

An auxiliary water source may include but is *not limited to*, Lake/Creek access, a well, pool, hot tube and/or spa.