
Highlands Water Company

Billable Fees

Effective Date: February 23, 2023

Administrative Fee - Minimum of \$100 or actual time at hourly rate whichever is greater	\$100.00
After Hours Call-Out	\$175.00
Customer Service Order Request	\$30.00
Delinquent Reconnection Fee	\$300.00
Door Hanger Fee	\$30.00
Illegal Tamper Fee - Usage and Repair Costs Billed to Account Separately	\$500.00
Inspection Fee - Minimum of \$100 or actual time at hourly rate whichever is greater	\$100.00
Late Fee - Applicable After the 20th of Every Month	\$15.00
Lien Fee - Includes All Associated fees for Lien and Release	\$328.00
Meter Obstruction Fee - Per Occurrence	\$150.00
Meter Reinstallation Fee	\$300.00
Meter Relocation - Billed as Time & Material	T&M
New Owner Stock Transfer Fee	\$100.00
New Connection Stock Fee	\$100.00
Returned Check Fee - Per Occurrence	\$45.00
Tenant Transfer Fee	\$50.00
Time and Material - Billed at actual cost	T&M
Turn Off - Waived if Customer shut valve is installed	\$100.00
Turn On	\$100.00

All Rates and Fees are subject to change at anytime without notice